



Last week, the Consumer Financial Protection Bureau (CFPB) issued guidance to help banks better serve their limited English proficient (LEP) consumers and released a small entity compliance guide summarizing the October 2020 debt collection rule.

You can access both resources below.

LEP Statement: [Statement Regarding the Provision of Financial Products and Services to Consumers with Limited English Proficiency | Consumer Financial Protection Bureau \(consumerfinance.gov\)](#)

Small Entity Compliance Guide: https://www.consumerfinance.gov/documents/9462/cfpb_debt-collection_small-entity-compliance-guide.pdf