



The CFPB has released a Spanish translation of certain model clauses available for use in early intervention written notices issued under the Mortgage Servicing Rules. Banks are encouraged to be responsive to borrower needs by ascertaining borrower language preferences and providing translated materials when needed. The Mortgage Servicing Rules permit servicers to make required disclosures in a language other than English and translate disclosures into other languages, as long as an English version is also available for the borrower.

You can access the Mortgage Servicing Early Intervention Written Notice Model Clauses and Translations compliance aid here. [Rules on mortgage servicing | Consumer Financial Protection Bureau \(consumerfinance.gov\)](#)