



The CFPB has updated the Electronic Fund Transfers (EFTs) Frequently Asked Questions (FAQs). Multiple Questions and Answers have been updated as of 12/13/21 (updated date is listed next to each Answer).

You can access the updated FAQs here: [Electronic Fund Transfers FAQs | Consumer Financial Protection Bureau \(consumerfinance.gov\)](https://consumerfinance.gov/eft-faq)

CCI suggests reviewing the updates and updating procedures or implementing training as needed.