



American Bankers Association (ABA) has launched an online directory to help banks resolve check fraud claims efficiently. This directory provides contact information for banks needing to file a check warranty breach claim with another bank. The directory can be searched by bank name, city, state, or FDIC number to find a bank's fraud contact.

This resource can be accessed by participating banks (both ABA member and non-member banks) that provide their fraud contacts. Each bank can participate by submitting the appropriate check fraud claim contacts for their bank. Make sure your bank provides contact information that will not be affected by personnel changes within the bank. ABA will verify all submissions before uploading them to the directory. To register your bank, click [here](#).

This process is expected to take 5-10 business days, but there could be a longer delay. ABA will email the bank once the information is verified and added to the directory. The more banks that participate in the directory, the more helpful the directory will be. More information on the ABA Check Fraud Claim Directory can be found [here](#).

CCI suggests you forward this information to your Operations and Fraud staff. As always, CCI is happy to help with any compliance-related questions.