



Have you updated your Bank's Federal agency address on the Adverse Action Notice? In case you missed this, effective March 30, 2024, the Federal agency addresses should have been updated as follows:

Office of the Controller of the Currency

Customer Assistance Group

P.O. Box 53570

Houston, TX 77052

Division of Depositor and Consumer Protection

National Center for Consumer and Depositor Assistance

Federal Deposit Insurance Corporation

1100 Walnut Street, Box #11

Kansas City, MO 64106

There are no changes for Federal Reserve Banks; however, this is the current address:

Federal Reserve Bank Consumer Help Center

P.O. Box 1200

Minneapolis, MN 55480

The CFPB published the changes to the Equal Credit Opportunity Act (ECOA) – Regulation B, including the contact information that is provided in the ECOA Adverse Action Notices and the FCRA Summary of Consumer Rights according to 12 CFR 1002.9(b) in Appendix A. You can access the addresses [here](#).

