

The ABA Check Fraud Claim Directory has been updated and is now called the ABA Fraud Contact Directory. The enhanced resource allows banks to connect with other institutions to address warranty breach claims for checks, as well as unauthorized or fraudulent transfer claims for wires, ACH, RTP, or FedNow. The directory is searchable by bank name, city, state, or FDIC number. Access is granted only to banks that provide their fraud contacts. Both ABA member and non-member banks are encouraged to participate. The more institutions that join, the more valuable the directory will become for the industry.

You can access the ABA Fraud Contact Directory here.

CCI suggests your bank sign up for the directory if you have not already done so.